



**AMERICA'S**  
**SERVICE**  
**COMMISSIONS**

# AmeriCorps Member Assistance Program Informational Webinar

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2026 – 2027 Program Year



# Who is ASC





# AmeriCorps Member Assistance Program (MAP)

- The AmeriCorps Member Assistance Program (MAP) is designed to support AmeriCorps programs in providing accessible and quality mental health services to AmeriCorps members and employees.
- To access the program, the AmeriCorps program must be an AmeriCorps program member with America's Service Commissions.
- MAP is available for organizations to enroll for one or more of the following audiences to access services:
  - AmeriCorps members (or members in other service year programs)
  - Staff of AmeriCorps programs, service year programs or commissions



**Cost: \$400 AmeriCorps  
Program Membership +  
\$8/member**

## Basic Package

- 24/7 toll-free telephonic access to services for members
- Unlimited in-the-moment telephonic counseling services with master's degree-level counselors
- Website/Mobile app with resources
- Medical Advocacy
- Financial Assistance
- Life Coaching (up to 3 sessions)
- Personal Concierge for Everyday Needs
- Work/Life Resources & Referrals



**Cost: \$400 AmeriCorps  
Program Membership +  
\$15/member**

## Premium Package

- **Three** face-to-face or virtual counseling sessions
- 24/7 toll-free telephonic access to services for members
- Unlimited in-the-moment telephonic counseling services with master's degree-level counselors
- Website/Mobile app with resources
- Medical Advocacy
- Financial Assistance
- Life Coaching (up to 3 sessions)
- Personal Concierge for Everyday Needs
- Work/Life Resources & Referrals



**Cost: \$400 AmeriCorps  
Program Membership +  
\$18/member**

## Premium Plus Package

- **Six** face-to-face or virtual counseling sessions
- 24/7 toll-free telephonic access to services for members
- Unlimited in-the-moment telephonic counseling services with master's degree-level counselors
- Website/Mobile app with resources
- Medical Advocacy
- Financial Assistance
- Life Coaching (up to 3 sessions)
- Personal Concierge for Everyday Needs
- Work/Life Resources & Referrals



# Available Services

Available to household members of enrolled participants



## Telephonic Mental Health Counseling

- Free, 24/7, unlimited, in-the-moment
- Participation is voluntary and confidential
- For help with any issues including, but not limited to family conflict, depression, couples/relationships, substance abuse, grief, anxiety, work/life balance, parenting, stress, etc.
- Translation services available in up to 140+ languages
- Licensed Master's level counselors
- Provider: AllOne Health



## Face-To-Face Counseling\*

- For the Premium or Premium Plus Packages, participants are also eligible to access up to 3 or 6 face-to-face (or video) counseling sessions with a mental health professional in your area
- To request this, call the 1800 number and request face-to-face counseling (option for virtual)
- It may take up to 2-4 weeks to schedule an in-person session based on counselor availability and location

\* Only available for applicable coverage tiers



# Life Coaching

## For personal and professional goals to help with

- Life transitions
- Enhance communication skills
- Improving stress and time management
- Creating better work/life balance
- Managing multiple projects and demands
- Living a more purposeful life
- Setting goals and action steps
- Improving relationships



## Legal Services

**Need legal advice? Request a referral for:**

- Bankruptcy
- Divorce/Custody
- Estate Planning/Wills
- Real Estate
- Adoption
- Elder Care

The portal also includes information, resources and DIY legal documents to help with various personal legal matters.



## Financial Assistance

- Bankruptcy
- Home buying
- Debt
- Identity theft
- Retirement planning
- College planning
- Funding
- Financial assistance connects individuals with certified financial planners, certified public accountants, and credit counselors



## Personal Assistant

**For help managing everyday tasks on your to-do list:**

- Travel
- Sports and Recreation
- Household Errands
- Professional Services
- Entertainment Planning
- Housing and Real Estate
- Cleaning Services
- Home Food Delivery

**Access a personal assistant via phone, web portal, mobile app**



## Work/Life Resources

Navigating the practical challenges of life while handling the demands of service/employment can be stressful.

MAP work/life resources are designed to provide knowledgeable consultation and customized guidance to assist with gaining resolution to everyday hurdles.

- Childcare
- Eldercare
- Education
- Wellness
- Housing
- Pet Care
- Transportation
- Special Needs
- Adoption



## Medical Advocacy

Medical Advocates lend a hand with all aspects of health care. It can be difficult to understand and navigate the systems and choices before you.

AOH advocates can help you interpret medical information related to claims, coverage, and medical diagnosis.

- Insurance navigation
- Care transition
- Doctor referrals
- Geriatric care
- Health care transportation
- Advocacy and research
- Durable medical equipment
- Medical appointment
- Discharge planning



# Logistics & Next Steps

Additional Supports, Enrollment, Membership Benefits



## Additional Supports

- ASC hosts virtual orientation for enrolled participants three times between August and October. A recorded version is also available.
- Enrolled programs can pay for an AllOne Health training and orientation for Volunteers at \$200/hour. AOH training catalog and online form are provided to enrolled programs.
- Enrolled programs can pay for additional supports from AllOne Health as needed, such as crisis group debriefs facilitated by a counselor.



## ASC AmeriCorps Program Member Benefits

- AmeriCorps State Basecamp
- Updates from ASC
- Quarterly Webinar Series
- Program Management Series
- Service Job Board Access
- Nominate for ASC Awards

**Continued membership throughout the MAP coverage period is required.**



## Enrollment Next Steps

- Enroll via the appropriate link available on the MAP webpage
- There are two separate enrollment links:
  - one for **state commissions enrolling their portfolio**
  - one for **programs enrolling AmeriCorps Volunteers and employees**
- Payment is not due upon enrollment. There is an option to generate an invoice for payment via check or electronic processing.



## Enrollment Next Steps

For the 2026-2027 AmeriCorps Program Year, all programs (new and re-enrolling) must complete the enrollment form by the following dates.

- If your program has a July 1, 2026 start date, you must enroll by June 19.
- If your program has an August 1, 2026 start date, you must enroll by July 20.
- If your program has a September 1, 2026 start date, you must enroll by August 20.



## Resources

- [ASC's Website](#)
- [MAP webpage](#)
- [MAP Frequently Asked Questions](#)
- [Email us!](#)

